



## IT Specialist for On-Site Service (m/f/d)

As soon as possible we are looking for your support as an IT Specialist for on-site service. In this role, you will be part of our 9-person IT team working for the international Swissbit Group. The main activity takes place at the beautiful location in Constance (the Headquarters for our daughter company, Hyperstone). Regular appointments at the Swissbit HQ in Bronschhofen are part of the job.

### *Exciting tasks are waiting for you*

- Cross-site 1st and 2nd level IT support, managed via ticket system
- Configuration and administration of PC workstations, servers, switches and mobile devices such as laptops and smartphones
- Support, maintenance and optimization of the hardware and software used
- Troubleshooting and replacement of the software and hardware used
- Support for end device encryption
- Participation in the development of a solution database in IT support
- Technical negotiation, commissioning and coordination of external service providers
- Coordination with the specialist departments to ensure trouble-free system applications
- Communication with technology manufacturers regarding new innovative products and implementation of new hardware
- Implementation and participation in continuous improvement processes (CIP)
- Project related cooperation with internal interfaces

### *We say "Yes sure" to you, if the following applies to you*

- Completed vocational training as an IT specialist or comparable training
- Sound professional experience in IT infrastructure and IT support for standard applications such as Microsoft Office, Windows 10/11
- Knowledge of IT security and network support in a med-sized company
- Strong experience in planning and structuring, e.g. with Microsoft Visio
- Experience in the administration of Windows Server
- Linux administration knowledge is an advantage
- Very distinctive internal customer orientation
- Solution-oriented, structured and diligent working style
- High level of communication skills and commitment
- Very good knowledge of German and English, both written and spoken
- Class B driving license

[www.hyperstone.com](http://www.hyperstone.com)

## Say "Yes sure" to us, if you want the following benefits

- ✓ Working in an international high-tech company
- ✓ Corporate benefits and company events
- ✓ Work life balance in a family friendly company
- ✓ Flexible working hours
- ✓ Living directly at the beautiful Lake Constance
- ✓ Open communication culture
- ✓ Further training and development opportunities
- ✓ Home office and remote working options

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